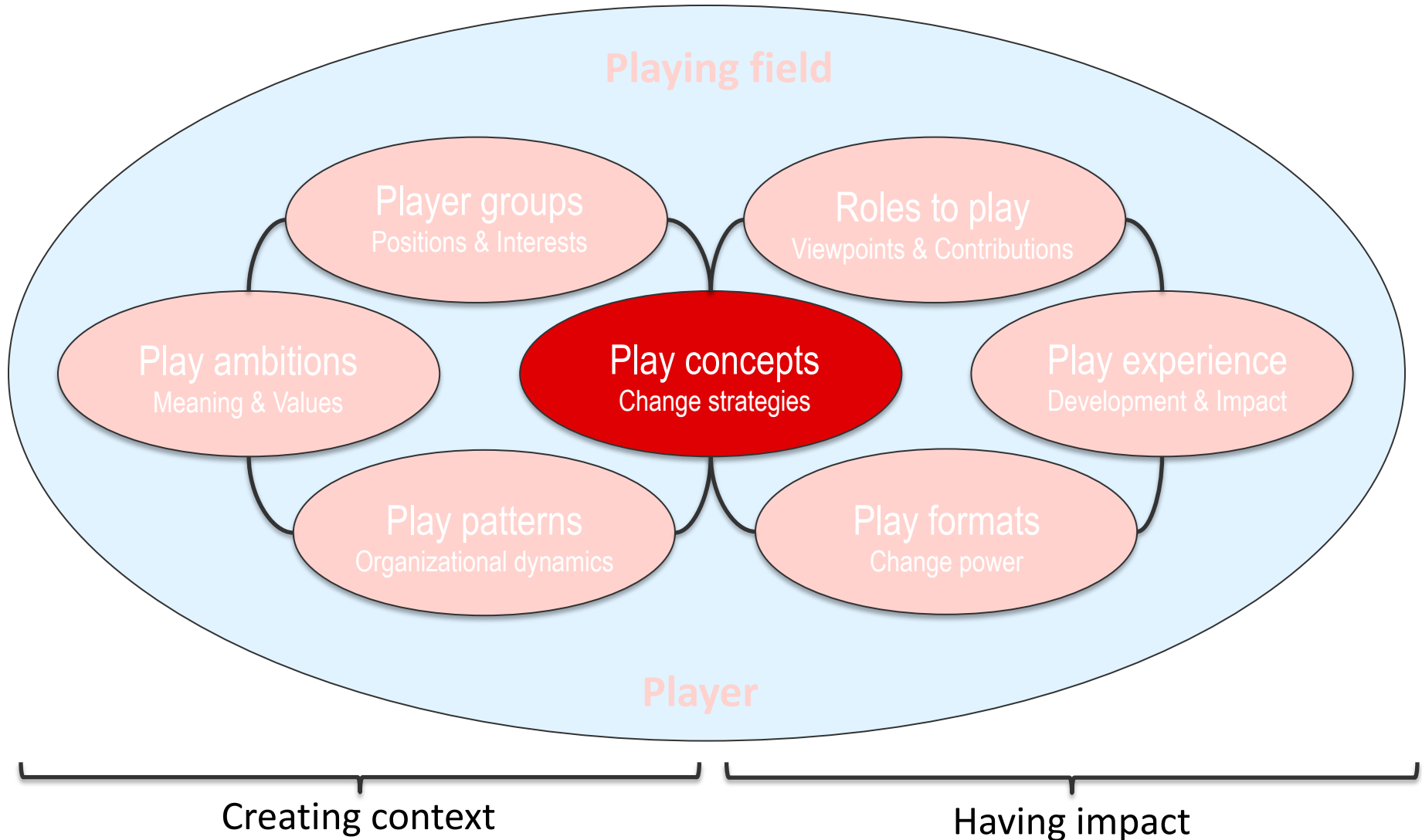


Developing play concepts



Developing play concepts



Content

- Roles in change processes
- Organizational change strategies
 - > Power strategy
 - > Rational strategy
 - > Negotiation strategy
 - > Motivation strategy
 - > Learning strategy
 - > Dialogue strategy
- Change leadership perspectives
- Change canvas

Roles in change processes

- Change leader
- Project leader
- Sponsor
- Contributor
- Supporter
- Coordinator
- Contributor
- Collaborator
- Facilitator
- Participator



Subject

- Observer
- Invisible
- Bystander



Object



There is
NO
Single best way
to
Change
organizations

Change strategies

Power

Change strategies

Power

Rational

Change strategies

Power

Rational

Negotiation

Change strategies

Power

Rational

Negotiation

Motivation

Change strategies

Power

Rational

Negotiation

Motivation

Learning

Change strategies

Power

Rational

Negotiation

Motivation

Learning

Dialogue

Change strategies

Power Strategy	Rational Strategy	Negotiating Strategy	Motivation Strategy	Learning Strategy	Dialogue Strategy
Forcing	Pushing	Exchanging	Developing	Discovering	Exploring
Steered by top Goal oriented Position power Input controllers Linear process Pressure Tell & Sell	Initiated by top Solution oriented Expert power Input consultants Linear process Persuasion Convincing	Multiple actors Result oriented Position power Different coalitions Iterative process Negotiation Compromising	Transformative Problem oriented Seductive power Input employees Iterative process Participation Guiding	Active & reflective Transition oriented Informal power Input learners Circular process Action learning Coaching	Interactive Future oriented Visioning power Collaboration Cyclic process Mutual learning Dialoguing



Power strategy



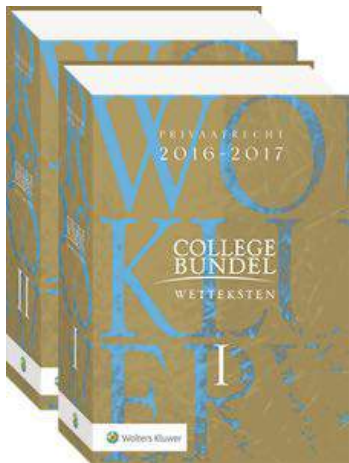


Rational strategy



Wolters Kluwer

When you have to be right

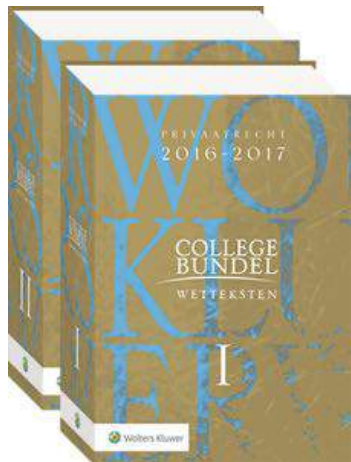


100%



Wolters Kluwer

When you have to be right



100%

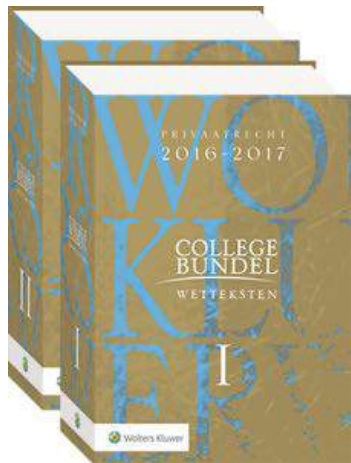
5 countries

80-20



Wolters Kluwer

When you have to be right



100%

80-20

50-50

5 countries

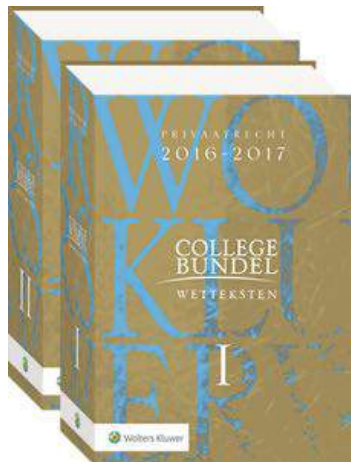
40 countries





Wolters Kluwer

When you have to be right



100% → 80-20
5 countries

50-50

80-20

150 countries



Negotiation strategy



Negotiation strategy





Motivation strategy

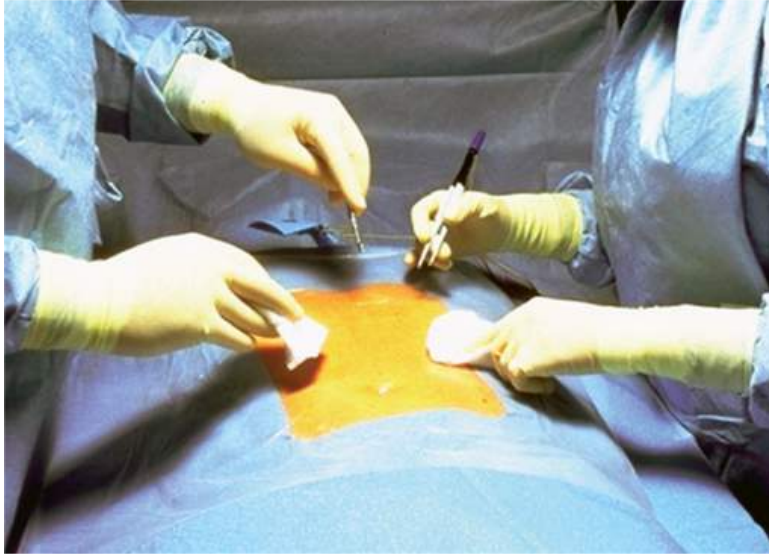








Learning strategy



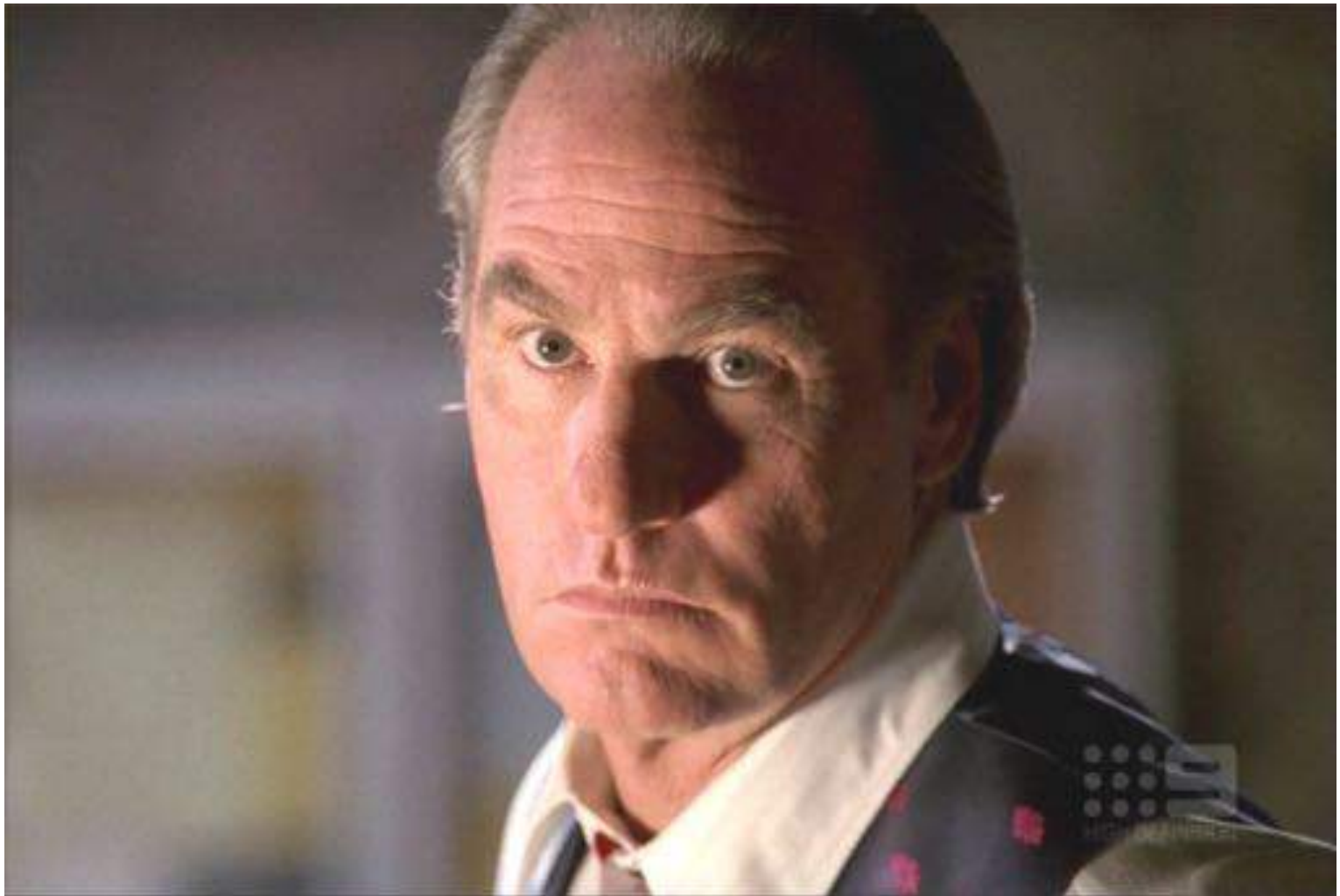


Change strategies

Power Strategy	Rational Strategy	Negotiating Strategy	Motivation Strategy	Learning Strategy	Dialogue Strategy
Forcing	Pushing	Exchanging	Developing	Discovering	Exploring
Steered by top Goal oriented Position power Input controllers Linear process Pressure Tell & Sell	Initiated by top Solution oriented Expert power Input consultants Linear process Persuasion Convincing	Multiple actors Result oriented Position power Different coalitions Iterative process Negotiation Compromising	Transformative Problem oriented Seductive power Input employees Iterative process Participation Guiding	Active & reflective Transition oriented Informal power Input learners Circular process Action learning Coaching	Interactive Future oriented Visioning power Collaboration Cyclic process Mutual learning Dialoguing

Change leadership perspectives

Autocratic	Transactional	Charismatic	Participating	Innovating	Transforming
Goal setting Commanding Intimidating Accounting Realizing Punishing Positioning	Goal setting Informing Managing Performing Stabilizing Rewarding Controlling	Impressing Speaking Building Achieving Modeling Monitoring Expecting	Guiding Listening Evaluating Consulting Delegating Developing Encouraging	Initiating Communicating Engaging Appealing Cultivating Inspiring Learning	Sensing Sense-making Vitalizing Envisioning Supporting Appreciating Empowering
					



Leading deep cultural change

- Sharing facts, figures, patterns, stories
- Touch professional shame and pride
- Articulating purpose and meaning
- Being clear in what you don't accept
- Setting clear criteria and responsibilities
- Demanding on results and professionalism
- Visualizing an attractive future
- Presenting clear steps and consequences
- Keep the distance right, and never disconnect



Leading transitions

- Open and clear about context and situation
- Sense making and sharing experiences
- Appreciating the past – qualifying for the future
- New business idea – Employee turnover
- Time and possibilities to share emotions
- Clear about steps to be taken
- Influence for people involved
- Clear decision making process
- Final decision clear and explicit
- Clear what is expected from specific people

Leading negotiations



Leading negotiations

- Developing the greater picture
- Understanding the needs of others
- Awareness of the needs of your community
- Vulnerable positioning
- Looking for facts and figures
- Clear about limitations
- Firm on results, soft on relations
- Looking for win-win – articulating common goal
- Making valuable propositions
- Creating trustful relations – keep your promises



Leading development and learning

- Connecting inside and outside worlds
- Making sense of organizational life
- Visioning desirable futures
- Articulating common strategy & shared values
- Building alliance and guide transformations
- Start exchange experiments
- Sharing feelings and experiences
- Learning from other places and people
- Invest in a climate for mutual learning
- Celebrate results and successes

Leading innovation



Leading innovation

- Traveling through contested terrain
- Looking with an open mind (not an empty head)
- Developing networks for innovation and learning
- Utilize tensions for creativity and renewal
- Start experiments and guide transformations
- Articulate confidence in shared ambitions
- Sensitive to aspirations and anxieties of people
- Timing and momentum
- Monitoring and communicating
- Anchoring and up scaling results







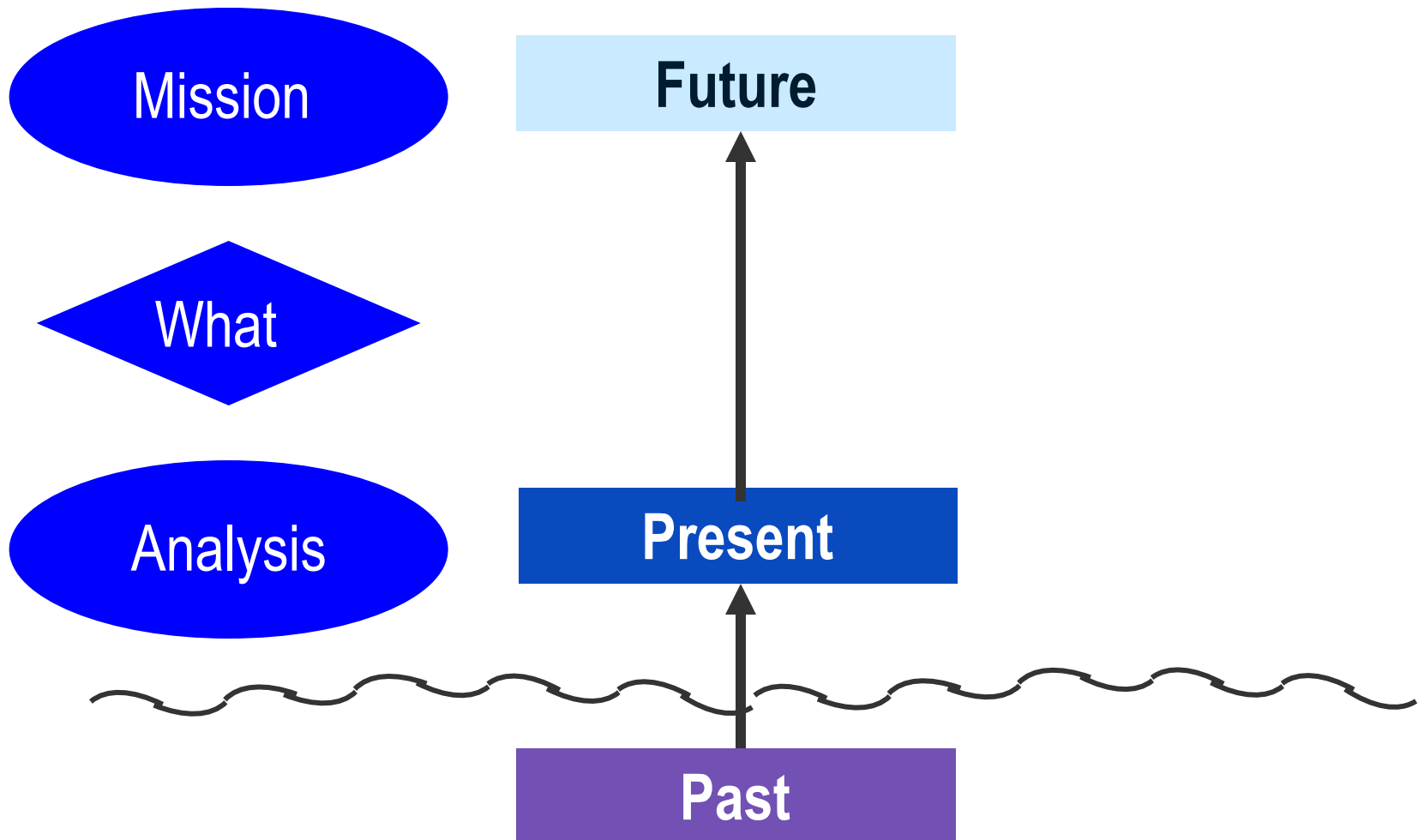




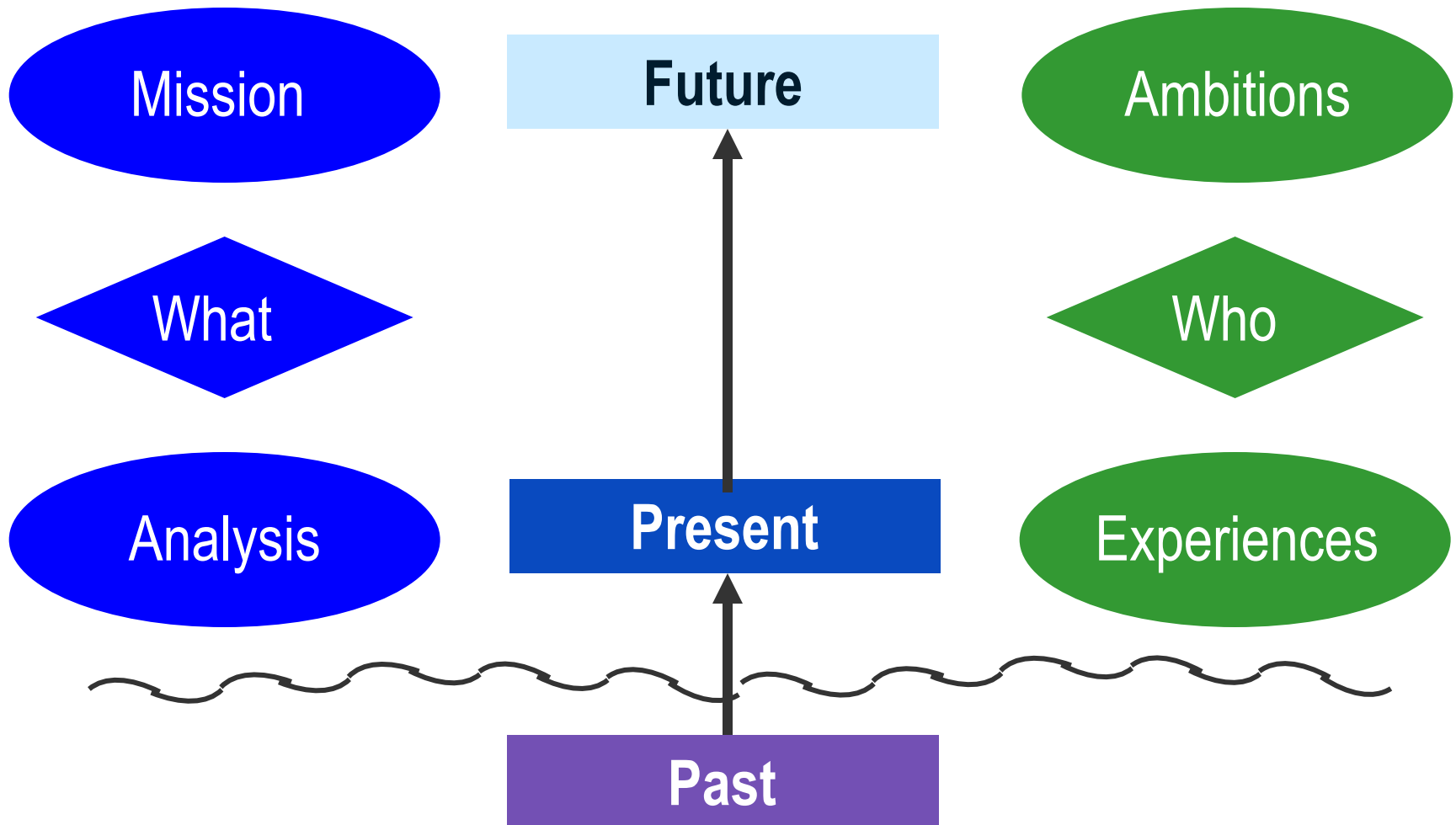
Leading transformations

- Awareness of self – others – context
- Visualizing the future
- Building vital coalitions
- Realizing collaborative power
- Taking initiative and invite others
- Story telling and sense making
- Sharing experiences and successes
- Reflective and learning

Change canvas



Change canvas



Change canvas

